Dear Constituent,

I wanted to chat with you about something that's been on my mind lately—a critical issue that affects all of us—lead service lines in our homes. Now, I know this might not be the most exciting topic, but bear with me because it's essential, and together we can make a real difference! (Insert Personal Reasons for Sending Letter)

As you may already know, the water provided to our homes by New Jersey American Water meets all drinking water quality standards, including those for lead. But what you may not know is that the most common source of lead in tap water is from a home’s own plumbing and service lines, which could be made of lead. But here's the good news: Thanks to a new state law, all water providers are required to remove lead and galvanized water service lines leading into people’s homes by 2031. And New Jersey American Water’s Lead Service Line Replacement Program will do just that, at no direct cost for property owners.

As part of their Lead Service Line Replacement Program, New Jersey American Water continues to replace lead and galvanized service lines where other infrastructure projects are occurring, as well as in areas according to their prioritization plan for the company’s 32 public water systems that scores communities’ census tracts by health risk factors.

So, here's where I need your help. Customer-owned water service lines have historically not been tracked by water utilities, so completing an inventory of the material of these lines is a necessary step to replacing the ones that are made of lead or galvanized steel.

New Jersey American Water has developed easily accessible resources, step-by-step instructions, and a video to walk you through how to check your home’s service line. Once you’ve tested your service line material, snap a photo of the results, fill out a short survey and submit your findings online. If your service line is confirmed to be lead or galvanized steel, they’ll send you a notification with the anticipated replacement date. (Just know it may not be for a while, depending on the number of streets in your area that need replacing.)

Helping New Jersey American Water to identify these lines will enable them to move quickly and efficiently to replace lead and galvanized steel service lines in our community.

I encourage you to share this message with your friends, family, and fellow community members. Use your social media platforms, community newsletters, or any other channels you have at your disposal. Let's make sure no one is left in the dark about this opportunity to safeguard their health.

If you're wondering how you can learn more or get involved, simply reach out to New Jersey American Water directly by emailing leadfreenj@amwater.com. They're more than happy to provide all the necessary information and support to guide you through the process. You can also check out their Lead Service Line Replacement Page for additional information.

It is also important to note that if your water service line is lead or galvanized steel, your water is still safe to drink. The water provided to you by New Jersey American Water continues to meet all state and federal water quality standards, including those set for lead.

By coming together and actively participating in New Jersey American Water’s Lead Service Line Replacement Program, we can create a lead-free future for New Jersey.

Thank you for your commitment to our community’s well-being. For more information about this program, and lead and drinking water, please visit [www.newjerseyamwater.com/leadfacts](http://www.newjerseyamwater.com/leadfacts).