**General Website Content**

**New Jersey American Water’s Lead Service Line Replacement Program**

A diagram of a service line

Description automatically generatedIn July 2021, the state of New Jersey enacted legislation that requires all water providers to share with customers the material of both the utility-owned and customer-owned service lines leading to their properties. In addition, it also requires utilities to replace utility-owned and customer-owned lead and galvanized steel service lines by 2031.

In response, New Jersey American Water developed their Lead Service Line Replacement Program in 2022. Customers can visit www.newjerseyamwater.com/leadfacts to learn more about the program and use their interactive inventory map to check whether the material of their pipes is known.

**New Jersey American Water is asking their customers to support this initiative by locating and identifying their water service line material and submitting a short survey at** [**www.newjerseyamwater.com/leadsurvey**](http://www.newjerseyamwater.com/leadsurvey). If the service line is confirmed to be lead or galvanized steel, New Jersey American Water will work to have those service lines replaced in accordance with the company’s replacement plan. **It’s important to note that customers can still use their water as they normally would as the water provided by New Jersey American Water continues to meet state and federal water quality standards, including those set for lead.**

To learn more about the program, please visit [www.newjerseyamwater.com/leadfacts](http://www.newjerseyamwater.com/leadfacts). Any questions customers may have about the program that are not answered by the FAQs online can be sent to the New Jersey American Water Lead Team at [leadfreenj@amwater.com](mailto:leadfreenj@amwater.com).

A screen shot of a computer screen

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(Button should be linked to [www.newjerseyamwater.com/leadfacts](http://www.newjerseyamwater.com/leadfacts))